

Vocabulary:

Negotiate: When two or more people work out a solution to their conflict on their own.

Mediate: When two people are having a difficult time solving a problem, or negotiating, they may ask a third person to help them work it out. They do not decide what happens, rather they help them come to an agreement.

Arbitrate: When two people cannot resolve a problem, an *arbitrator* can come up with a solution but both people need to agree to whatever the arbitrator suggests.

Communicate: Conflicts can be caused due to misunderstandings. Talking to each other may resolve these types of conflicts.

Activity: Identify the Resolution

1. Matt, James, and Asher were assigned to work on a PowerPoint together. They couldn't agree on what topic to choose. After spending some time arguing, they decided they should ask their teacher to decide which topic would be best suited for the assignment.

Type: _____

2. Kaitlin said "Hello" to her friend Sarah as she passed her in the hallway before class. Sarah didn't say anything back, so Kaitlin ignored her at lunch. When Sarah asked her what was wrong, Kaitlin told her she didn't like being ignored before class. Sarah apologized and told her that she never saw her or heard her. It had been a misunderstanding.

Type: _____

3. Becky and Carrie both wanted to use the same box of crayons. They began to argue about who should use the crayons, but their arguing wasn't getting them anywhere. They discussed how they both could use the same box of crayons till they came to an agreement on how to share.

Type: _____

4. Tim and Maria were working on a group project with 2 other students. The teacher told them to pick someone to be the leader of the group. Both Tim and Maria wanted to have the role as leader. Finally, one of the other group members stepped in and helped them come up with a solution for which roles they could each have in the group.

Type: _____